

Guest Information Directory

Somos Guesthouse Tokaj

Reception: 07:00–12:00 & 13:00–20:00

24-Hour Telephone Duty: +36 30 524 9194

Emergency Services: 112

Dear Guest,

We warmly welcome you to Somos Guesthouse! Our goal is to make your stay comfortable, peaceful, and memorable. In this guide, we have gathered the most essential information regarding the operation of our guesthouse, our services, local programs, and safety guidelines. We wish you a pleasant rest and a wonderful time in the Tokaj-Hegyalja region!

Arrival & Departure

Check-in

Rooms are available from 14:00 (2:00 PM). If you plan to arrive earlier, please inform us in advance. We can securely store your luggage until your room is ready, and you may park your vehicle in our courtyard parking lot if needed.

Upon arrival, guests are required to present valid identification documents and complete the registration process. Please report any defects or issues found in your room to the reception immediately.

Check-out

We kindly request that you vacate your room by 10:00 AM on the day of departure. Luggage storage is available upon request after check-out.

Keys

The main entrance is locked from 20:00 (8:00 PM). Guests receive two keys: one for the room and one for the main entrance door. Please return all keys to reception upon departure.

Reception & Payment

Opening Hours & Contact

Reception: 07:00–12:00 and 13:00–20:00

24-Hour Duty Call: +36 30 524 9194

Services Available at Reception

Bathrobes, extra towels and bed linen covers, shoe care kit, hygiene kit, iron and ironing board, umbrella, taxi ordering, local tour and activity recommendations, and safe-deposit storage.

Payment

Payments can be made in cash (HUF and EUR) or by credit/debit card.

Rooms & Amenities

Room Facilities

Every room is equipped with a private bathroom featuring a shower or bathtub and toilet. Liquid soap, shampoo/shower gel, a hairdryer, and towels are provided in the bathroom.

Furniture

Please do not move or rearrange the furniture and items in the room.

In-Room Safe & Value Storage

An in-room safe is located inside the double-door wardrobe. Please store your valuables in the safe whenever possible. Use of the safe is at the guest's own risk. Additional secure storage is available at reception upon request.

Air Conditioning & Heating

The guesthouse operates a central heating and cooling system with individual thermostats in each room. Please note that the system does not automatically turn off when windows are opened.

Recommended Temperatures:

Winter: 20–23 °C | Summer: 23–26 °C

Please turn off the lights and set the thermostat to energy-saving mode or turn it off when leaving the room.

Television

TVs are available in every room as well as in the upper-floor common area. The common area TV can be used between 08:00 and 22:00.

Wi-Fi

Free Wi-Fi is available throughout the entire guesthouse.

Password: Available at reception.

Connection issues: László Kiss (+36 30 580 6230)

Breakfast, Drinks & Snacks

Breakfast

A continental buffet breakfast is served daily from 07:00 to 10:00 in the upstairs dining room. You are welcome to consume food and beverages from the buffet table inside the dining area.

Please do not take food or drinks from the dining room to your guest room. If you have any food allergies, intolerances, or special dietary requirements, please inform reception in advance. We can accommodate dietary needs including diabetes, gluten or lactose sensitivity, vegetarian diets, soy allergies, and other intolerances.

Buffet selection typically includes:

Muesli, cornflakes, two types of bread, butter, honey, fruit yogurt, fruit juice, fresh fruit, paprika and delicacy dry salami, ham or cold cuts, cheeses, jam, coffee, hot water with various teas, milk, cocoa powder, sugar, sweeteners, seasonal vegetables, and warm dishes such as scrambled eggs, fried eggs, or sausages. *(Selection may vary seasonally.)*

Maxibar

Located on the ground floor next to the reception, offering coffee, refreshments, and snacks.

Drink Selection

Alcoholic beverages, soft drinks, and local wines are available in the upstairs dining section and in the wine cellar during operating hours.

House Rules & Daily Services

Cleaning & Linen Change

Cleaning: Daily room cleaning is provided upon request. Daily room cleaning may be omitted if the guest specifically requests so and informs the guesthouse staff. Continuous cleanliness of common areas is a basic requirement.

Towel Change: Used towels are changed upon request, but at least once every 3 days.

Bed Linen Change: Used bed linen is changed daily upon request, but at least once a week. Arriving guests are always greeted with fresh, clean bed linen.

Environmental Protection

Please help us operate sustainably. If you do not require a towel change, leave your towel on the rack. When leaving your room, please turn off lights and set the air conditioning to energy-saving mode or switch it off.

Smoking

The guesthouse is strictly non-smoking. Smoking is permitted exclusively outdoors in designated smoking areas. This rule also applies to e-cigarettes.

Quiet Hours

We kindly ask our guests to respect the peace and quiet of others between 22:00 (10:00 PM) and 07:00 (7:00 AM).

Pets

Unfortunately, we are unable to accommodate pets.

Additional Guest Services

For Guests with Young Children

Travel cots are available upon request.

Lost & Found

Items found on the premises are kept for 3 months. If you lose an item, please contact reception.

Electric Vehicle Charging

Charging electric vehicles is permitted only by prior arrangement with the reception.

Valuables Storage

Valuables can be stored in the designated secure room at reception in accordance with the Guesthouse Valuables Policy. Please contact reception for assistance.

Laundry & Ironing Service

How to order: Please hand in the laundry/ironing items at reception along with a fully completed and signed Order Form.

Availability: Requests can be submitted 24 hours a day at reception. Handover and pickup of clothing take place with reception staff.

Standard turnaround time: Items handed in before 10:00 AM will be ironed within 12 hours (by 20:00 PM the same day). Orders placed after 10:00 AM will be completed by the following morning.

Leisure & Sports Equipment

Games: Badminton sets and soccer balls are available free of charge at reception.

Bicycle Rental: Rental bicycles are available for exploring the surrounding Tokaj-Hegyalja cycling routes. Inquire at reception for details and prices.

Sports Equipment Storage: We provide a locked, secure storage space for guests arriving with their own bicycles or sports gear.

Parking & Accessibility

Parking

Free enclosed courtyard parking is available for guests (1 vehicle per room). Video surveillance is used for security and property protection. Please observe traffic and parking rules and do not leave valuables in your vehicle.

Accessibility

An accessible room and bathroom facility are available on the ground floor for guests with reduced mobility. Please consult reception in advance for specific assistance.

Complaints & Feedback

If you encounter any issues during your stay, please notify reception immediately so we can resolve them promptly. A complaint logbook and policy are available at reception.

Emergency Information

Emergency Telephone Number: 112

Nearest Pharmacy: 3943 Bodrogolaszi, Fő utca 12.

Nearest Medical Duty: 3943 Bodrogolaszi, Fő utca 12. (Center of Bodrogolaszi village)

In Case of Fire or Smoke

Remain calm and immediately inform reception or call emergency services at 112. Evacuate the building via designated emergency routes (do not use elevators) and follow staff instructions.

In Case of Illness or Accident

Seek assistance at reception, or in urgent cases call 112 directly. When providing location details, specify the name and address of the guesthouse.

Safety

Please keep escape routes and exits clear at all times. Children must not be left unattended in common areas, on the terrace, or in the parking lot.

Local Recommendations & Activities

Wineries & Wine Tasting

- **Somos Tokaj Winery Kft.:** Winery tour and wine tasting.
- **Götz Winery:** Wine tasting experience.
- **Sauska Winery:** Premium wine tasting.
- **In-house 3-sample Tasting:** Featuring wines from Somos Tokaj Winery.

Active Recreation

- Short walks along the Bodrog River bank.
- Cycling along the EuroVelo bike route.
- Light hiking in the Zemplén Mountains.
- River cruises on the Bodrog organized by Hajókirándulás.
- Kayak and canoe rental via Zöldút Tourist Center or Bodrogzug Guest House.

Nearby Attractions

- **Megyer-hegyi Tarn & Lookout Tower:** ~10 minutes by car.
- **Sárospatak Castle & Historic City Center.**
- **Tokaj Old Town, Wine Cellars & Confluence of Tisza and Bodrog Rivers.**
- **Black Stork Nature Trail & Village Museum in Bodrogolaszi.**

Thank you for choosing us!

We hope you enjoy a pleasant stay with us.

Your feedback is important to us! Please share your experience and rate Somos Tokaj Guesthouse on Google.

We look forward to welcoming you back!